# FORD FLEET CARE





# FORD PARTS

Ford Parts provides original equipment design and fit for your Ford and Lincoln vehicles to help restore new-vehicle-like performance and reliability. Plus, all Ford parts are backed by Ford Motor Company and built with the engineering expertise from a manufacturer with more than 100 years of experience.



# Motorcraft.

The name says quality, dependability, and performance. Motorcraft® parts are designed specifically for Ford and Lincoln vehicles and have undergone extensive laboratory and on-road testing. Our comprehensive product line is built to maximize the performance of Ford and Lincoln vehicles.



A trusted relationship just got better.

Omnicraft™ is the newest member of the Ford family of parts, offering affordable, reliable parts designed for non-Ford repairs. With more than a century of parts heritage to build upon, Omnicraft is a quality choice for your business. Now available along with Ford and Motorcraft® parts for one-stop shopping at your Ford Dealer.



















# **CONSOLIDATED BILLING**FOR YOUR SELF-MANAGED FLEET

Ford Fleet Care is a parts and service consolidated billing program, offered without administrative fees, to commercial fleets who choose to self-manage their fleet of vehicles. The program allows you to make a single monthly payment on behalf of your entire fleet for vehicle service and part purchases - helping you reduce administrative time and cost.

The program is available through Ford and Lincoln dealerships and Quick Lane Tire and Auto Centers throughout the United States and Canada.

## Cardless/Cashless Convenience

- No need for drivers to carry a credit card or cash
- Ford and Lincoln dealers able to verify vehicle enrollment in program

#### **Reduced Administration and Cost**

- Consolidated monthly invoice replaces multiple repair orders or part purchase invoices
- Ability to make a single payment on behalf of your entire fleet
- No enrollment or administrative fees
- Access to online business reports

# **Controlled Spending Limits**

- Establish prior approval spending limit
- Ford and Lincoln dealers able to view your preset spending limit and contact you for purchase order approval

# All-Make Billing Solution

- Ford and Lincoln vehicles
- Non-Ford vehicles and trailers

# Additional Vehicle Service Programs\*

### National glass program

OEM windshield replacement and repair provided through mobile service with OEM specifications

#### Enhanced roadside assistance

Offers services beyond New Vehicle Limited Warranty and Ford Protect extended service plan roadside coverages

\* Available in the U.S. only. Prior approval is not available.



#### Learn more. Apply today.

Visit the Ford Fleet Care website at **fleetcare.ford.com** or scan this code with your smartphone.

Message and data rates apply.

### VEHICLE MAINTENANCE AND SERVICE

Consolidated service billing documents provide a summary of your vehicle maintenance and service events in an easy-to-read format.

#### Consolidated Invoice

Compiles total amount due for the billing period:

- Replaces multiple dealership invoices
- Helps save processing time

#### Repair Notification Summary

Summarizes vehicle service events charged during the billing period:

- Vehicle Identification Number (VIN)
- Fleet unit number (when provided)
- Fleet prior approval code
- Servicing location
- Repair mileage
- Dealership repair order number

#### **Repair Notification**

Provides details of individual dealership repair orders in an easy-to-read format that includes:

- Billing location
- Service provider
- Vehicle data, including VIN and your assigned unit number
- Description of performed repairs, including parts and labor
- Condition code describes the condition of the replaced part



# FORD, MOTORCRAFT® AND OMNICRAFT™ PARTS PURCHASES

The Parts Purchase Billing Program extends the same consolidated billing convenience from the dealership's Service Department to the dealership's Parts Department. And can be utilized as stand-alone billing or combined with service billing.

#### Features include:

- A dedicated parts account code and card issued for your convenience
- Authorization by your designated company representative
- The ability to order parts on fordparts.com and bill to your Ford Fleet Care account

#### Consolidated Invoice

Compiles total amount due for the billing period:

- Replaces multiple dealership invoices
- Helps save processing time

#### **Purchase Notification Summary**

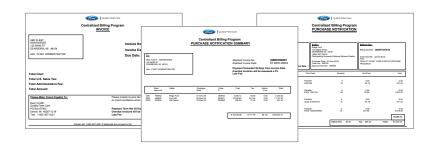
Summarizes parts purchases charged during the billing period and includes:

- Your Ford Fleet Care account code
- Prior approval code
- Purchase location

#### **Purchase Notification**

Provides details of individual dealership parts purchase orders in an easy-to-read format that includes:

- Billing location
- Service provider comments
- Service provider
- Part code and quantity purchased
- Unit price





# ONLINE ACCOUNT MANAGEMENT

# FLEETCARE.FORD.COM

- · Apply for Ford Fleet Care Program
- Access MyFleetCare management tool
- Download billing documents
- Access online billing reports
- · Manage actively enrolled vehicles

### MyFleetCare Management Tool\*

View and manage account information in one convenient location.

- View current account balance
- Edit account information
- Manage actively enrolled vehicles
- Review invoices and pending purchases
- Enroll for additional Ford Fleet Care programs

# Online Reports\*

Online business reports are available to fleets with an active Ford FIN code at no additional cost.

- Fleet Business Report
- Maintenance Report
- Vehicle Repair Analysis Report
- Parts Purchase Report



To register for Ford Fleet Care Online Reporting, visit **fleetcare.ford.com** or contact Ford Fleet Care at **1-800-367-3221.** 

<sup>\*</sup> Requires Fleet Identification Number (FIN). For information on obtaining a FIN, visit fleet.ford.com



# SERVICE DESIGNED FOR YOUR FLEET

# THE RIGHT PEOPLE... THE RIGHT TOOLS...

- · Factory-trained technicians
- Extended hours
- Priority service and support for commercial customers
- Honor Ford Protect Plans
- Participate in Ford Fleet Care consolidated billing programs

# Locate a Ford or Ford-Lincoln dealership near you

To locate any Ford or Lincoln dealership, visit **fleet.ford.com** and select Locate a Dealer.

#### Commercial Vehicle Center

To locate a commercially-minded dealer near you, visit fordcommercialvehiclecenter.com.

- More than 650 locations nationwide
- Certified commercial vehicle experts in sales, finance, parts and service
- Priority service and support for commercial customers
- Parts in stock/expedited shipping
- Upfitter expertise and assistance
- Commercial finance and lease alternatives
- Extended service hours
- Rental and loaner services available.



### **Quick Lane Tire & Auto Center**

To locate the nearest Quick Lane Tire & Auto Center visit quicklane.com.

Quick Lane Tire & Auto Centers perform scheduled maintenance and light repair work on all makes and models using Motorcraft® and other quality parts at competitive prices.

- Oil change and essential maintenance
- Brake inspections and repairs
- Alignments
- Shocks and struts
- Air conditioning services
- Belts and hoses
- Wiper blades
- Alternators
- Suspension and steering

- Name-brand tires
- Safety inspections
- Battery test and replacement
- Minor engine tune-ups
- Vehicle Check-Up (VCU) report
- Lamps and bulbs
- Cooling system maintenance
- Transmission service



# ORDER YOUR PARTS ONLINE

- · Create an account
- Order Ford, Motorcraft,® Omnicraft™ parts and Ford accessories
- Search for part by part number, vehicle model or VIN
- · Find a local dealer
- Reach out to our experts with live chat supports

See your Ford or Lincoln dealership or Ford Authorized Distributor for 2-year/unlimited miles Service Part Warranty information with no commercial exceptions.



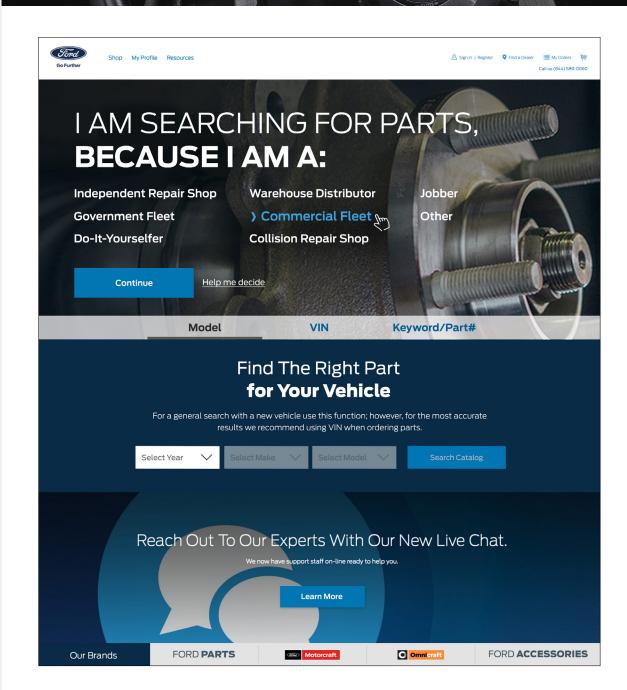
2 YEARS

Limited labor costs. See seller for limited warranty details.



Limited labor costs. See seller for limited warranty details. Motorcraft® is a registered trademark of Ford Motor Company.

# FIND IT. BUY IT. AND GET BACK TO WORK.





### For more information:

#### Phone

Ford Fleet Care Roadside Assistance (United States): 1-800-367-3221 #1

Ford Fleet Care National Glass Program (United States): 1-800-367-3221 #2

Ford Business Assistance Center: 1-800-34-Fleet (1-800-343-5338)

Ford Protect Extended Service Plans: 1-800-521-4144

Ford Powertrain Hotline: 1-800-392-7946

Owner Guides/Shop Manuals Order Department: 1-800-782-4356

#### Online

Ford Fleet: fleet.ford.com
Ford Parts: fordparts.com

Ford Protect Extended Service Plans: fordprotect.ford.com

Ford Commercial Vehicle Center Dealer Directory: fordcommercialvehiclecenter.com

Quick Lane® Tire & Auto Center: quicklane.com