

# FORD FLEET CARE



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Ford Parts provides original equipment design and fit for your Ford and Lincoln vehicles to help restore new-vehicle-like performance and reliability. Plus, all Ford parts are backed by Ford Motor Company and built with the engineering expertise from a manufacturer with more than 100 years of experience.



The name says quality, dependability, and performance. Motorcraft® parts are designed specifically for Ford and Lincoln vehicles and have undergone extensive laboratory and on-road testing. Our comprehensive product line is built to maximize the performance of Ford and Lincoln vehicles.



A trusted relationship just got better. Omnicraft™ is the newest member of the Ford family of parts, offering affordable, reliable parts designed for non-Ford repairs. With more than a century of parts heritage to build upon, Omnicraft is a quality choice for your business. Now available along with Ford and Motorcraft® parts for one-stop shopping at your Ford Dealer.



## THE FORD FLEET CARE ADVANTAGE

- Cardless/cashless convenience
- Reduced administration
- Controlled spending limits
- No enrollment fees
- Access to online business reports
- All-make billing solution

## CONSOLIDATED BILLING FOR YOUR SELF-MANAGED FLEET

Ford Fleet Care is a parts and service consolidated billing program, offered without administrative fees, to commercial fleets who choose to self-manage their fleet of vehicles. The program allows you to make a single monthly payment on behalf of your entire fleet for vehicle service and part purchases - helping you reduce administrative time and cost.

The program is available through Ford and Lincoln dealerships and Quick Lane Tire and Auto Centers throughout the United States and Canada.

### Cardless/Cashless Convenience

- No need for drivers to carry a credit card or cash
- Ford and Lincoln dealers able to verify vehicle enrollment in program

### Reduced Administration and Cost

- Consolidated monthly invoice replaces multiple repair orders or part purchase invoices
- Ability to make a single payment on behalf of your entire fleet
- No enrollment or administrative fees
- Access to online business reports

### Controlled Spending Limits

- Establish prior approval spending limit
- Ford and Lincoln dealers able to view your preset spending limit and contact you for purchase order approval

### All-Make Billing Solution

- Ford and Lincoln vehicles
- Non-Ford vehicles and trailers

### Additional Vehicle Service Programs\*

#### National glass program

OEM windshield replacement and repair provided through mobile service with OEM specifications

#### Enhanced roadside assistance

Offers services beyond New Vehicle Limited Warranty and Ford Protect extended service plan roadside coverages

\* Available in the U.S. only. Prior approval is not available.



**Learn more. Apply today.**

Visit the Ford Fleet Care website at [fleetcare.ford.com](https://fleetcare.ford.com) or scan this code with your smartphone.

Message and data rates apply.





## FLEETCARE.FORD.COM

- Apply for Ford Fleet Care Program
- Access MyFleetCare management tool
- Download billing documents
- Access online billing reports
- Manage actively enrolled vehicles

### **MyFleetCare Management Tool\***

View and manage account information in one convenient location.

- View current account balance
- Edit account information
- Manage actively enrolled vehicles
- Review invoices and pending purchases
- Enroll for additional Ford Fleet Care programs

### **Online Reports\***

Online business reports are available to fleets with an active Ford FIN code at no additional cost.

- Fleet Business Report
- Maintenance Report
- Vehicle Repair Analysis Report
- Parts Purchase Report



To register for Ford Fleet Care Online Reporting, visit [fleetcare.ford.com](http://fleetcare.ford.com) or contact Ford Fleet Care at **1-800-367-3221**.

\* Requires Fleet Identification Number (FIN). For information on obtaining a FIN, visit [fleet.ford.com](http://fleet.ford.com)



**THE RIGHT PEOPLE...  
THE RIGHT TOOLS...**

- Factory-trained technicians
- Extended hours
- Priority service and support for commercial customers
- Honor Ford Protect Plans
- Participate in Ford Fleet Care consolidated billing programs

**Locate a Ford or Ford-Lincoln dealership near you**

To locate any Ford or Lincoln dealership, visit [fleet.ford.com](http://fleet.ford.com) and select Locate a Dealer.

**Commercial Vehicle Center**

To locate a commercially-minded dealer near you, visit [fordcommercialvehiclecenter.com](http://fordcommercialvehiclecenter.com).

- More than 650 locations nationwide
- Certified commercial vehicle experts in sales, finance, parts and service
- Priority service and support for commercial customers
- Parts in stock/expedited shipping
- Upfitter expertise and assistance
- Commercial finance and lease alternatives
- Extended service hours
- Rental and loaner services available



**Quick Lane Tire & Auto Center**

To locate the nearest Quick Lane Tire & Auto Center visit [quicklane.com](http://quicklane.com).

Quick Lane Tire & Auto Centers perform scheduled maintenance and light repair work on all makes and models using Motorcraft® and other quality parts at competitive prices.

- Oil change and essential maintenance
- Brake inspections and repairs
- Alignments
- Shocks and struts
- Air conditioning services
- Belts and hoses
- Wiper blades
- Alternators
- Suspension and steering
- Name-brand tires
- Safety inspections
- Battery test and replacement
- Minor engine tune-ups
- Vehicle Check-Up (VCU) report
- Lamps and bulbs
- Cooling system maintenance
- Transmission service

## ORDER YOUR PARTS ONLINE

- Create an account
- Order Ford, Motorcraft®, Omnicraft™ parts and Ford accessories
- Search for part by part number, vehicle model or VIN
- Find a local dealer
- Reach out to our experts with live chat supports

See your Ford or Lincoln dealership or Ford Authorized Distributor for 2-year/unlimited miles Service Part Warranty information with no commercial exceptions.

**FORD PARTS WARRANTY**

**UNLIMITED MILEAGE**  
INCLUDES LABOR

2 YEARS

Limited labor costs. See seller for limited warranty details.

**MOTORCRAFT WARRANTY**

**UNLIMITED MILEAGE**  
INCLUDES LABOR

2 YEARS

Limited labor costs. See seller for limited warranty details. Motorcraft® is a registered trademark of Ford Motor Company.

The screenshot shows the FordParts.com website interface. At the top, there is a navigation bar with the Ford logo, 'Go Further' tagline, and links for 'Shop', 'My Profile', and 'Resources'. On the right side of the navigation bar, there are links for 'Sign In | Register', 'Find a Dealer', 'My Orders', and a shopping cart icon, along with the phone number 'Call us (844) 589-0060'.

The main content area features a large background image of a car's engine component. The headline reads: 'I AM SEARCHING FOR PARTS, BECAUSE I AM A:'. Below this, there are several categories: 'Independent Repair Shop', 'Warehouse Distributor', 'Jobber', 'Government Fleet', 'Commercial Fleet' (highlighted with a blue arrow), 'Other', 'Do-It-Yourself', and 'Collision Repair Shop'. At the bottom of this section are two buttons: 'Continue' and 'Help me decide'.

Below the categories is a search bar with three tabs: 'Model', 'VIN', and 'Keyword/Part#'. The 'Keyword/Part#' tab is selected.

The next section is titled 'Find The Right Part for Your Vehicle'. It includes a sub-headline: 'For a general search with a new vehicle use this function; however, for the most accurate results we recommend using VIN when ordering parts.' Below this is a search form with three dropdown menus: 'Select Year', 'Select Make', and 'Select Model', followed by a 'Search Catalog' button.

The final section is titled 'Reach Out To Our Experts With Our New Live Chat.' It includes a sub-headline: 'We now have support staff on-line ready to help you.' and a 'Learn More' button.

At the bottom of the page is a footer with the text 'Our Brands' and four brand logos: 'FORD PARTS', 'Motorcraft', 'Omnicraft', and 'FORD ACCESSORIES'.

[fleetcare.ford.com](https://fleetcare.ford.com)

Ford Fleet Care Program Headquarters

1-800-367-3221



FORD **FLEET CARE**

## For more information:

### Phone

Ford Fleet Care Roadside Assistance (United States): **1-800-367-3221 #1**

Ford Fleet Care National Glass Program (United States): **1-800-367-3221 #2**

Ford Business Assistance Center: **1-800-34-Fleet (1-800-343-5338)**

Ford Protect Extended Service Plans: **1-800-521-4144**

Ford Powertrain Hotline: **1-800-392-7946**

Owner Guides/Shop Manuals Order Department: **1-800-782-4356**

### Online

Ford Fleet: [fleet.ford.com](https://fleet.ford.com)

Ford Parts: [fordparts.com](https://fordparts.com)

Ford Protect Extended Service Plans: [fordprotect.ford.com](https://fordprotect.ford.com)

Ford Commercial Vehicle Center Dealer Directory: [fordcommercialvehiclecenter.com](https://fordcommercialvehiclecenter.com)

Quick Lane® Tire & Auto Center: [quicklane.com](https://quicklane.com)